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Learning & Development Product Owner

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Tensis is an Australian SaaS provider in the document automation space. We have a large presence in the Australian legal industry and are quickly growing in the UK.

We are seeking a Product Owner for Learning & Development to join our development Product team. As a PO for L&D, you will be responsible for designing, developing, and maintaining comprehensive training curriculums & certification programmes for our flagship automation solution Smarter Drafter (www.smarterdrafter.com.au). The audience for the programme will be predominantly our tier-1 users and our certified partner network, globally. Experience in product marketing, communication and technical savviness will be key to enabling the future scale of our organisation.

The ideal candidate is passionate about written communication, structured learning, and a combination of deep work as well as client-facing interaction.

Role requirements:

- Develop and maintain a comprehensive curriculum and certification programme for clients and partners, ensuring it aligns with their needs and supports their success.
- Work closely with both internal teams, partners, and customer stakeholders to understand real-life scenarios where the solution will be used and incorporate these insights into the curriculum.
- Work closely with the Product team to understand the core platform's functionality and develop easy to read and interesting knowledge articles
- Collaborate with the Content Engineering team to understand common problems, applications and use cases of the platform in industries including legal, insurance and superannuation
- Develop compelling, relevant and engaging e-learning modules for a wide range of stakeholders and industries including the development of paid certification programmes
- Collaborate with Marketing & Growth to communicate Tensis' L&D capabilities to the broader market
- Help design and run events with key industry and user groups to get them excited and onboarded
- Work closely with our global partner network to not only empower them to support our growing user base but ensure their continued certification
- Liaise with tier-1 accounts and understand their L&D needs to tailor programmes for their organisations and staff

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Skills:

- Superb written communication with the ability to communicate complex technical concepts in a friendly way
- An eye for design and creating compelling visual communications
- Technical savviness and an interest in learning expert industry platforms and knowledge
- Strength in marketing and events, ensuring that outputs reach the audiences and gain traction
- Ability to traverse cultures and people, ensuring that materials appeal to a wide range of audiences
- Structured thinking to create watertight curriculums and plans ensuring that stakeholders are empowered to succeed