

## SECURITY FACT SHEET

# Secure at every stage

**Security matters when working with people's private information. Take security risks off the table with our Australian hosted solution.**

In today's digital era, safeguarding sensitive information is more crucial than ever. Smarter Drafter is meticulously designed to prioritize security, ensuring that Australian lawyers can confidently manage their data without compromise.

### Confidentiality, Integrity, Availability

We've built Smarter Drafter with three key pillars of security in mind: keeping your data private (confidentiality), ensuring consistency (integrity), and making sure it's always there when you need it (availability).

When we talk about our software's security, we're looking at the big picture. This includes how we create it, the powerhouse cloud platform it runs on, and how we fine-tune and deliver it to you.

Breaking it down, our software's security involves:

- **The App Engineering:** It's all about the dedicated team, the steps they follow, and the standards they uphold when building the software.
- **The Cloud Platform:** We partner with Microsoft to give Smarter Drafter a reliable place to call home.
- **The Rollout:** Behind the scenes, we're constantly reviewing and refining our security position to ensure you get the best, most secure version of our software.

## Features:



### ISO Certified

Smarter Drafter is certified ISO 27001



### Locally-hosted

Smarter Drafter is hosted in Microsoft Azure data centres located in Australia and the UK



### Secure

All Smarter Drafter accounts are secured with mandatory MFA



### Encrypted

Encrypted with the Latest version of TSL and data encrypted at rest with AES 256



### Identity

Manage your users through Microsoft Entra



### Single Sign-On

SSO is available with Smarter Drafter Pro



### One-Time Pin

Clients are required to enter secure OTPs to access intake forms

# Security Posture for Smarter Drafter

<b>Certification</b>	
<b>Certified Excellence</b>	We're proud to be ISO 27001 Certified, showcasing our commitment to top-notch security standards.
<b>Hosting</b>	
Hosted on shore with MS Azure	Smarter Drafter leverages the robust infrastructure of Microsoft Azure, utilising local servers for our Australian customers in Australia and our UK customers in the UK.
<b>Assured Uptime</b>	We promise an impressive uptime of 99.9999%, so you can rely on our service when you need it.
<b>Replication</b>	By replicating across multiple data centres, we significantly mitigate the risk of downtime.
<b>Consistent Backups</b>	We perform weekly backups, ensuring that your data remains safe and recoverable.
<b>Data</b>	
<b>State-of-the-art Encryption</b>	Smarter Drafter data is encrypted in transit using the the latest Transport Layer Security (TLS 1.2), and at rest by using the industry standard AES 256.
<b>Data Privacy is Paramount</b>	We guarantee that client data is never shared externally, with the sole exception of dedicated integration end points.
<b>Data Ownership</b>	IP ownership of data input by the customer always remains in the customer's hands.
<b>Users</b>	
<b>Multi-Factor Authentication</b>	User authentication is fortified with mandatory multi-factor authentication on every account.
<b>Single Sign On (Pro Customers Only)</b>	Authenticate with industry standard single sign on providers including Microsoft Active Directory and Azure B2C.
<b>One-Time Pin</b>	When a recipient clicks a shared intake link, they'll be prompted to request a verification code. That code is sent to the email address specified when the intake form was sent.
<b>Entra ID</b>	Firms can sync users from Entra into Smarter Drafter and manage access centrally through their identity provider.

## Updates and improvements

We are committed to keeping our technology and content fully up-to-date, and we regularly publish updates and improvements without any service distribution.

### Notice of substantial changes

To ensure that our technology and content remain up to date, we regularly release updates that are seamlessly implemented in the background. These updates encompass enhancements and refinements that improve the process of drafting documents and utilising our online forms. In the event that a change significantly impacts your document drafting or form usage experience, we will promptly notify you via email with a minimum 72 hours' notice period.