![smarter drafter by tensis]

SECURITY FACT SHEET

Secure at every stage

Security matters when working with people's private information. Take security risks off the table with our Australian hosted solution.

In today's digital era, safeguarding sensitive information is more crucial than ever. Smarter Drafter is meticulously designed to prioritize security, ensuring that Australian lawyers can confidently manage their data without compromise.

Confidentiality, Integrity, Availability

We've built Smarter Drafter with three key pillars of security in mind: keeping your data private (confidentiality), ensuring consistency (integrity), and making sure it's always there when you need it (availability).

When we talk about our software's security, we're looking at the big picture. This includes how we create it, the powerhouse cloud platform it runs on, and how we fine-tune and deliver it to you.

Breaking it down, our software's security involves:

- **The App Engineering**: It's all about the dedicated team, the steps they follow, and the standards they uphold when building the software.

- **The Cloud Platform**: We partner with Microsoft to give Smarter Drafter a reliable place to call home.

- **The Rollout**: Behind the scenes, we're constantly reviewing and refining our security position to ensure you get the best, most secure version of our software.

Features:

ISO CERTIFIED

Smarter Drafter is certified ISO27001

Hosted On-Shore

Smarter Drafter is hosted in Microsoft Azure data centres located in Australia

Multi-Factor Authentication

All Smarter Drafter accounts are secured with mandatory MFA

Encrypted

Encrypted with the Latest version of TSL and data encrypted at rest with AES 256

Single Sign On

SSO is available with Smarter Drafter Enterprise Edition.

Security Posture for Smarter Drafter

Certification

Certified Excellence	We're proud to be ISO 27001 Certified, showcasing our commitment to top-notch security standards.

Hosting

Hosted on shore with MS Azure	Smarter Drafter leverages the robust infrastructure of Microsoft Azure, utilising local servers for our Australian customers in Australia and our UK customers in the UK.
Assured Uptime	We promise an impressive uptime of 99.9999%, so you can rely on our service when you need it.
Replication	By replicating across multiple data centres, we significantly mitigate the risk of downtime.
Consistent Backups	We perform weekly backups, ensuring that your data remains safe and recoverable.

Data

State-of-the-art Encryption	Smarter Drafter data is encrypted in transit using the the latest Transport Layer Security (TSL 1.2), and at rest by using the industry standard AES 256.
Data Privacy is Paramount	We guarantee that client data is never shared externally, with the sole exception of dedicated integration end points.
Data Ownership	IP ownership of data input by the customer always remains in the customer's hands.

Users

Multi-Factor Authentication	User authentication is fortified with mandatory multi-factor authentication on every account
Single Sign On (Enterprise Only)	Authenticate with industry standard single sign on providers including Microsoft Active Directory and Azure B2C. Note; SSO is only available for Enterprise customers. Please speak to the Smarter Drafter team for further details.

Updates and improvements

We are committed to keeping our technology and content fully up-to-date, and we regularly publish updates and improvements without any service distribution.

Notice of substantial changes

To ensure that our technology and content remain up to date, we regularly release updates that are seamlessly implemented in the background. These updates encompass enhancements and refinements that improve the process of drafting documents and utilising our online forms. In the event that a change significantly impacts your document drafting or form usage experience, we will promptly notify you via email with a minimum 72 hours' notice period.